

English, Technical Communication &
Media Arts

www.spsu.edu/etcma

MS in Information Design &
Communication

October 8, 2013

Recommendation: Peter J. Carlson—Graduate Certificate in Technical Communication

To Whom it May Concern:

I am very pleased to provide this letter of recommendation for Peter J. Carlson. Mr. Carlson has been enrolled in our Graduate Certificate in Technical Communication and is currently completing his last course towards the certificate.

The Graduate Certificate in Technical Communication is a 6-course (18 credit) certificate offered at the master's level. Courses in the certificate are the same as those offered in the degree program; thus, students are actively engaged in graduate-level research and writing across a variety of assignments and client projects relevant to technical communication.

As a faculty member, I've been very fortunate to have Mr. Carlson in three of my classes:

- IDC 6001: Professional Practices of Communication
- IDC 6010: Writing Across Media
- IDC 6903: Content Strategy

Mr. Carlson is an outstanding student. It's clear he enjoys solving problems through research/analysis and expressing the findings in writing. All of Mr. Carlson's course artifacts exemplify exceptional attention to detail and thoroughness. At the graduate level, these artifacts—typically, longer reports for managers or professional clients—were always impeccable. Mr. Carlson was able to synthesize complex information and produce materials that were visually appealing, appropriate to the audience, and highly engaging.

Mr. Carlson would, in my opinion, be an excellent fit in any organization seeking high-level technical communication competencies.

Sincerely,

Laura Palmer

Laura A. Palmer, Ph.D.
Graduate Coordinator
MS in Information Design & Communication